



Greetings from FreshAir Sensor.

This month's best practice email provides insight into what triggers a Smoking Alert and some excuses guests commonly use.

When responding to alerts or speaking with guests and residents about smoking, it is important to know that Smoking Alerts are caused ONLY by burned, molecular components of tobacco and marijuana.

FreshAir devices are not fooled by commonly used excuses to avoid penalties. Here are a few examples:

- Candles
- Incense
- Burned food
- Hot baths and showers

If someone smokes outdoors, the smell on their clothing will NOT cause a Smoking Alert when they return to the room.

When you receive a Smoking Alert from the FreshAir monitoring system, you can confidently charge your smoking fee.

For further information on the published scientific, patented research supporting FreshAir sensor technology, please see the [FreshAir Smoking Detection is Scientifically Proven](#) article. The [Fresh Air Sensor as Proof of Smoking Events](#) pdf is available to download at the bottom of the article.

Please reach out directly to our support team via email or phone if you have any questions.

Thank you,

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